



Water 2017 Information Request Symantec Corporation

Module: Introduction

Page: W0. Introduction

W0.1 Introduction

Please give a general description and introduction to your organization

Symantec is a global leader in providing security, information management solutions to help our customers – from consumers and small businesses to the largest global organizations – secure and manage their information against more risks at more points, more completely and efficiently than any other company. Our company’s unique focus is to eliminate risks to information, technology and processes independent of the device, platform, interaction or location.

W0.2 Reporting year

Please state the start and end date of the year for which you are reporting data

Period for which data is reported
Fri 01 Apr 2016 - Fri 31 Mar 2017

W0.3 Reporting boundary

Please indicate the category that describes the reporting boundary for companies, entities, or groups for which water-related impacts are reported

Companies, entities or groups over which operational control is exercised

W0.4 Exclusions

Are there any geographies, facilities or types of water inputs/outputs within this boundary which are not included in your disclosure?

No

Further Information

Module: Current State

Page: W1. Context

W1.1

Please rate the importance (current and future) of water quality and water quantity to the success of your organization

Water quality and quantity	Direct use importance rating	Indirect use importance rating	Please explain
Sufficient amounts of good quality freshwater available for use	Important	Important	Water use at our sites is generally limited to cooling towers and chiller systems, sanitation (e.g. toilets and bathroom sinks), kitchens and cafeterias in some buildings, irrigation and drinking water for our staff. While it is important that we have access to sufficient amounts of good quality water to meet these needs, we do not currently consider water availability to be strategically important to our overall business success. Our supply chain includes contract manufacturers of our physical products, including electronic appliances, CDs and packaging, as well as the wide range of goods we purchase to run our business, from IT hardware, to food consumed in our cafeterias, to office goods such as paper and furniture. Some of these purchased goods require significant water use for their production.
Sufficient amounts of recycled, brackish and/or produced water available for use	Not very important	Have not evaluated	We are not a water-intensive company and do not consider sources of recycled, brackish and/or produced water to be important for our business success. We are currently in the process of evaluating the importance of these water sources in our manufacturing supply chain.

W1.2

For your total operations, please detail which of the following water aspects are regularly measured and monitored and provide an explanation as to why or why not

Water aspect	% of sites/facilities/operations	Please explain
Water withdrawals-total volumes	76-100	This is the water metric for which data is most readily available and where we see the most significant risks (e.g. drought restrictions) and also opportunities to reduce our impacts on water resources. Our water withdrawal reporting includes 100% of the sites under our operational control. This includes primary data for 52% of our global portfolio by square footage, with estimated data for the remaining smaller sites. Sites providing primary data include our headquarters campus in Mountain View, California and other large global sites where Symantec pays the water bills. The water data for these sites are tracked in our global utility database. We do not pay for water bills directly at our other sites, but we have estimated and reported their water withdrawal usage.
Water withdrawals-volume by sources	76-100	All water withdrawal data is from the Municipal Water supply.

Water aspect	% of sites/facilities/operations	Please explain
Water discharges-total volumes	76-100	As we do not produce wastewater of an industrial nature that would warrant for example, direct metering or permitting, we do not currently have the ability to track the volume of wastewater discharges. We also do not perform any onsite wastewater treatment, nor do we release any wastewater to storm drains. However, we estimate that the volume of municipal supply water (purchased and estimated) that is not consumed is discharged. Please note that according to the GRI, "discharge of collected rainwater and domestic sewage is not regarded as water discharge"; however, domestic sewage is included in our water discharge volumes.
Water discharges-volume by destination	76-100	As we do not produce wastewater of an industrial nature that would warrant for example, direct metering or permitting, we do not currently have the ability to track the volume of wastewater discharges. We also do not perform any onsite wastewater treatment, nor do we release any wastewater to storm drains. However, we estimate that the volume of municipal supply water (purchased and estimated) that is not consumed is discharged to municipal treatment plants. Please note that according to the GRI, "discharge of collected rainwater and domestic sewage is not regarded as water discharge"; however, domestic sewage is included in our water discharge volumes.
Water discharges-volume by treatment method	76-100	As we do not produce wastewater of an industrial nature that would warrant for example direct metering or permitting, we are not currently able to track wastewater discharge volumes by method. We also do not perform any onsite wastewater treatment, nor do we release any wastewater to storm drains. Yet we estimate the volume of municipal supply water (purchased and estimated) that is not consumed is discharged to municipal treatment plants. Volume by treatment method refers to primary, secondary or tertiary treatment or pre-treatment/technology types before being returned to the environment. Since our sites discharge to municipal treatment plants and most municipal wastewater treatment facilities use primary and secondary levels of treatment, we have assumed secondary treatment for our water discharges. Please note that per GRI, "discharge of collected rainwater and domestic sewage is not regarded as water discharge"; however domestic sewage is included in our water discharge volumes.
Water discharge quality data-quality by standard effluent parameters	Less than 1%	As we do not produce wastewater of an industrial nature that would warrant for example, direct metering or permitting, we do not currently measure the quality of our wastewater discharges, collected rainwater and domestic sewage is not regarded as water discharge"; however, domestic sewage is included in our water discharge volumes.
Water consumption-total volume	1-25	We estimate consumption by assuming that all water used for landscaping irrigation at our Mountain View, California campus is consumed by the landscaping. Our Mountain View campus represents 24% of our global portfolio by square footage.
Facilities providing fully-functioning WASH services for all workers	76-100	We provide all workers at our facilities with access to water supply, adequate sanitation and hygiene. We are a member of the EICC, which commits us to the following standard globally: Workers are to be provided with ready access to clean toilet facilities, potable water and sanitary food preparation, storage, and eating facilities. Worker

Water aspect	% of sites/facilities/operations	Please explain
		dormitories provided by the participant are to be maintained to be clean and safe, and provided with appropriate emergency egress, hot water for bathing and showering, adequate heat and ventilation, and reasonable personal space along with reasonable entry and exit privileges.

W1.2a

Water withdrawals: for the reporting year, please provide total water withdrawal data by source, across your operations

Source	Quantity (megaliters/year)	How does total water withdrawals for this source compare to the last reporting year?	Comment
Fresh surface water	0	Not applicable	
Brackish surface water/seawater	0	Not applicable	
Rainwater	0	Not applicable	
Groundwater - renewable	0	Not applicable	
Groundwater - non-renewable	0	Not applicable	
Produced/process water	0	Not applicable	
Municipal supply	439.24	Lower	
Wastewater from another organization	0	Not applicable	
Total	439	Lower	

W1.2b

Water discharges: for the reporting year, please provide total water discharge data by destination, across your operations

Destination	Quantity (megaliters/year)	How does total water discharged to this destination compare to the last reporting year?	Comment
Fresh surface water	0	Not applicable	
Brackish surface water/seawater	0	Not applicable	
Groundwater	0	Not applicable	
Municipal/industrial wastewater treatment plant	391	Lower	
Wastewater for another organization	0	Not applicable	
Total	391	Lower	

W1.2c

Water consumption: for the reporting year, please provide total water consumption data, across your operations

Consumption (megaliters/year)	How does this consumption figure compare to the last reporting year?	Comment
48	Higher	Consumption would include water consumed by employees as drinking water, transpiration by plants in

Consumption (megaliters/year)	How does this consumption figure compare to the last reporting year?	Comment
		landscaped areas and evaporation from cooling towers. We are not able to measure water consumed by employees and do not currently have data on cooling tower evaporation. The reported consumption value is for landscaping at our Mountain View headquarters

W1.3

Do you request your suppliers to report on their water use, risks and/or management?

No

W1.3b

Please choose the option that best explains why you do not request your suppliers to report on their water use, risks and/or management

Primary reason	Please explain
Lack of internal resources	During the reporting year, our supply chain organization underwent a significant amount of transition, following the divestment of Veritas and the acquisition of Blue Coat. It was not practical during this transitional period to allocate internal resources to engaging with suppliers on their water use, risks and management.

W1.4

Has your organization experienced any detrimental impacts related to water in the reporting year?

No

Further Information

Module: Risk Assessment

Page: W2. Procedures and Requirements

W2.1

Does your organization undertake a water-related risk assessment?

Water risks are assessed

W2.2

Please select the options that best describe your procedures with regard to assessing water risks

Risk assessment procedure	Coverage	Scale	Please explain
Water risk assessment undertaken independently of	Direct operations	All facilities	Symantec uses the WRI Aqueduct tool to assess water risk at our own facilities. We have no current plans to incorporate focused water risk assessment procedures into our core business processes. However, our Enterprise Resiliency

Risk assessment procedure	Coverage	Scale	Please explain
other risk assessments			Organization completes a Risk Assessment (RA) and Business Impact Analysis (BIA) every two years which addresses risks and impacts associated with individual sites. This data drives recovery strategies and plans to ensure the loss of a single site will not adversely impact our ability to continue business. Physical risks considered in the RA and BIA include natural disasters and weather events (e.g. flooding, hurricanes, drought, and sea level rise). The identified risks are included in business continuity plans where appropriate. The results of our BIA are reported to C-Level executives.

W2.3

Please state how frequently you undertake water risk assessments, at what geographical scale and how far into the future you consider risks for each assessment

Frequency	Geographic scale	How far into the future are risks considered?	Comment
Annually	River basin	>6 years	We use the WRI Aqueduct tool to evaluate water risks for all of our sites. We examine the water risk and baseline water stress based on the currently available data in the Aqueduct tool as well as the projected change in water stress, based on the IPCC 2025 and 2050 B1 scenarios.
Every two years	Facility	1 to 3 years	Our Enterprise Resiliency Organization completes a Risk Assessment (RA) and Business Impact Analysis (BIA) every two years which addresses risks and impacts associated with individual sites. Physical risks considered in the RA and BIA include natural disasters and weather events, such as flooding, hurricanes, drought, and sea level rise. The identified risks are included in business continuity plans where appropriate.

W2.4

Have you evaluated how water risks could affect the success (viability, constraints) of your organization's growth strategy?

Not evaluated

W2.4b

What is the main reason for not having evaluated how water risks could affect the success (viability, constraints) of your organization's growth strategy, and are there any plans in place to do so in the future?

Main reason	Current plans	Timeframe until evaluation	Comment
Important but not any immediate business priority	No	Other: No plans	No additional comments

W2.5

Please state the methods used to assess water risks

Method	Please explain how these methods are used in your risk assessment

Method	Please explain how these methods are used in your risk assessment
WRI Aqueduct Other: internal company	We use the WRI Aqueduct tool to assess the baseline water stress (current and projected), regulatory & reputational risk and flood occurrence risk based on the locations of our operational facilities. We supplement WRI Aqueduct regional information with site specific information to determine the actual level of risk for our facilities. For example, while we have sites in Pune, India which are in a high flood occurrence zone, our sites are located on high ground and therefore not considered to present a flood concern. By way of another example, while we have sites in water scarce regions, the fact that our business activities are not water intensive reduces the inherent risk associated with these locations.

W2.6

Which of the following contextual issues are always factored into your organization's water risk assessments?

Issues	Choose option	Please explain
Current water availability and quality parameters at a local level	Relevant, included	We use the WRI Aqueduct tool which incorporates this issue. The current scope of our water risk assessment is direct operations at all Symantec facilities.
Current water regulatory frameworks and tariffs at a local level	Relevant, included	As Symantec is not a water-intensive company, most water regulations and tariffs are not significant for our business. However, we do examine the Regulatory and Reputational Risk results from the WRI Aqueduct analysis which includes all Symantec facilities
Current stakeholder conflicts concerning water resources at a local level	Relevant, included	We track customer, employee, investor, local community, NGO and regulator water issues and concerns. The WRI Aqueduct analysis provides data related to regulatory and reputational risk. The current scope of our water risk assessment is all Symantec facilities at the local facility level. We plan to include those key supplier sites in our future water risk assessments.
Current implications of water on your key commodities/raw materials	Relevant, not yet included	Symantec is a security and information management software development company that is not water-intensive. We do not purchase raw materials directly. However, our key suppliers do purchase raw materials to fulfil customer orders for our physical products. We plan to include those key supplier sites in our water risk assessments over the next 1-3 years.
Current status of ecosystems and habitats at a local level	Relevant, included	We use the WRI Aqueduct tool which incorporates this issue. The current scope of our water risk assessment is all Symantec facilities at the local facility level.
Current river basin management plans	Relevant, included	We use the WRI Aqueduct tool which incorporates river basin data in the water risk assessment. The current scope of our water risk assessment is all Symantec facilities.
Current access to fully-functioning WASH services for all employees	Relevant, included	We provide all workers at our facilities with access to water supply, adequate sanitation and hygiene. We are a member of the EICC, which commits us to the following standard globally: Workers are to be provided with ready access to clean toilet facilities, potable water and sanitary food preparation, storage, and eating facilities. Worker dormitories provided by the Participant or a labor agent are to be maintained to be clean and safe, and provided with appropriate emergency egress, hot water for bathing and showering, adequate heat and ventilation, and reasonable personal space along with reasonable entry and exit privileges.
Estimates of future changes in water availability at a local level	Relevant, included	We use the WRI Aqueduct tool which incorporates this issue. The current scope of our water risk assessment is all Symantec facilities at the local facility level.
Estimates of future potential regulatory changes at a local level	Relevant, not yet included	As our direct operations are not a water-intensive business, most local regulations are not significant for our business. While we do examine the Regulatory and Reputational risk results from the WRI Aqueduct analysis, the WRI Aqueduct results only provide information on current Regulatory and

Issues	Choose option	Please explain
		Reputational risk and not future potential Regulatory and Reputational risk.
Estimates of future potential stakeholder conflicts at a local level	Relevant, included	We track customer, employee, investor, local community, NGO and regulator water issues and concerns. The WRI Aqueduct analysis provides data related to regulatory and reputational risk but only for current conditions. However, it does provide future water risk data at the local facility/community level. The current scope of our water risk assessment is all Symantec facilities at the local facility level.
Estimates of future implications of water on your key commodities/raw materials	Relevant, not yet included	Symantec is a security and information management software development company that is not water-intensive. We do not purchase raw materials directly. However, our key suppliers do purchase raw materials to fulfil customer orders for our physical products. We plan to include those key supplier sites in our water risk assessments over the next 1-3 years.
Estimates of future potential changes in the status of ecosystems and habitats at a local level	Not evaluated	We use the WRI Aqueduct tool which incorporates this issue. The current scope of our water risk assessment is all Symantec facilities. Unfortunately, the WRI Aqueduct results do not include information on future potential changes to ecosystems and habitats.
Scenario analysis of availability of sufficient quantity and quality of water relevant for your operations at a local level	Relevant, included	We use the WRI Aqueduct tool which incorporates this issue. The current scope of our water risk assessment is all Symantec facilities at the facility level. The WRI Aqueduct tool includes Optimistic, Pessimistic and Business as Usual scenarios for 2020, 2030 and 2040 for water stress, water supply and water demand.
Scenario analysis of regulatory and/or tariff changes at a local level	Not evaluated	As our direct operations are not a water-intensive business, most local regulations are not significant for our business. While we do examine the Regulatory and Reputational Risk results from the WRI Aqueduct analysis, the WRI Aqueduct results do not include scenario analysis of regulatory or tariff changes at a local level.
Scenario analysis of stakeholder conflicts concerning water resources at a local level	Relevant, included	We track customer, employee, investor, local community, NGO and regulator water issues and concerns. The WRI Aqueduct includes Optimistic, Pessimistic and Business as Usual scenarios for 2020, 2030 and 2040 for water stress, water supply and water demand at the local facility/community level. The current scope of our water risk assessment is all Symantec facilities at the local facility level.
Scenario analysis of implications of water on your key commodities/raw materials	Relevant, not yet included	Symantec is a security and information management software development company that is not water-intensive. We do not purchase raw materials directly. However, our key suppliers do purchase raw materials to fulfil customer orders for our physical products. We plan to include those key supplier sites in our future water risk assessments using the WRI Aqueduct tool, which includes Optimistic, Pessimistic and Business as Usual scenarios for 2020, 2030 and 2040 for water stress, water supply and water demand.
Scenario analysis of potential changes in the status of ecosystems and habitats at a local level	Not evaluated	We use the WRI Aqueduct tool which incorporates this issue based on current conditions only. The current scope of our water risk assessment is all Symantec facilities at the local facility level. Unfortunately, the WRI Aqueduct results do not include scenario analysis of potential changes to ecosystems and habitats.
Other	Not relevant, explanation provided	No further issues have been identified to evaluate.

W2.7

Which of the following stakeholders are always factored into your organization's water risk assessments?

Stakeholder	Choose option	Please explain
Customers	Relevant, included	We actively track and respond to all customer inquiries on corporate responsibility (CR) matters. In addition, as part of our CR materiality analysis, we periodically analyze inputs from a range of stakeholders, including customers, to prioritize the importance of a range of issues, including water use, to them. We are required by our larger customers and partners to certify that we have a detailed, documented capability to continue business operations without disruption.
Employees	Relevant, included	Any employee concerns regarding water are channelled through our Facilities group and/or Symantec's Global Green Team and are taken into account in considering environmental management priorities.
Investors	Relevant, included	We actively track and respond to all direct and indirect (e.g. SRI analysts) investor interest on corporate responsibility (CR) matters, including water, and we take this into account in determining our overall environmental management priorities. As part of our CR materiality analysis, we periodically analyze inputs from stakeholders, including investors and research and rating organizations to prioritize the importance of a range of issues, including water use, to them.
Local communities	Relevant, included	Using the WRI Aqueduct tool to evaluate water risk, we are looking at and including the availability of water in the local communities where Symantec has facilities.
NGOs	Relevant, included	As part of our Corporate Responsibility materiality analysis, we periodically analyze inputs from customers, investors, nongovernmental organizations, peers, regulators, and research and rating organizations to prioritize the importance of a range of issues, including water use, to them.
Other water users at a local level	Not evaluated	No further explanation
Regulators	Relevant, included	Our Facilities group tracks applicable local legislation, such as any related to water discharges and water use. We also track any relevant environmental fines or penalties as well as communications from local regulators (none received during the reporting period).
River basin management authorities	Not evaluated	No further explanation
Statutory special interest groups at a local level	Not evaluated	We are not aware of any statutory special interest groups that have an interest in Symantec's water use.
Suppliers	Relevant, not yet included	During 2015, we included in our WRI Aqueduct analysis key supplier sites that are critical to our ability to fulfil customer orders for our physical products. Following divestment of the Veritas business in 2015 and acquisition of the Blue Coat business in 2016, there has been significant change in the make-up and organization of our manufacturing supply chain during the reporting year. Looking ahead we will be including manufacturing suppliers in our future risk assessments in the next 1-3 years.
Water utilities at a local level	Not evaluated	No further explanation
Other	Not relevant, explanation provided	No other stakeholders have been identified.

Further Information

Module: Implications

Page: W3. Water Risks

W3.1

Is your organization exposed to water risks, either current and/or future, that could generate a substantive change in your business, operations, revenue or expenditure?

No

W3.2

Please provide details as to how your organization defines substantive change in your business, operations, revenue or expenditure from water risk

For the purpose specifically of assessing water risk, a business change would be considered substantive if it resulted in a change in expenditure and/or revenue of 5% or more. A change would also be considered substantive if it directly impacts our corporate reputation and/or brand value and/or if it directly affects the wellbeing of our employees. This definition encompasses our direct operations and supply chain.

W3.2e

Please choose the option that best explains why you do not consider your organization to be exposed to water risks in your direct operations that could generate a substantive change in your business, operations, revenue or expenditure

Primary reason	Please explain
Risks exist, but no substantive impact anticipated	While we are not a water intensive company, increased water prices and/or water use restrictions could have minor business impacts for larger facilities located in water stressed regions. We take steps to conserve water at these locations. Our Enterprise Resiliency Organization (ERO) completes a Risk Assessment (RA) and Business Impact Analysis (BIA) every 2 years which addresses risks and impacts associated with individual sites. Physical risks considered in the RA and BIA include climate related events, such as flooding, hurricanes, drought, and sea level rise. Where we have sites in locations that are prone to such impacts, our ERO drives plans to ensure that the loss of individual sites will not adversely affect Symantec's business continuity. Symantec conducts a materiality analysis bi-annually to prioritize the corporate responsibility (CR) issues of most relevance to our business and highest importance to our stakeholders. We conduct our materiality analyses by compiling information on topics of potential interest from various sources such as customer RFPs, investor requests, media coverage, peer reports, industry and trade association documents, and internal/external surveys and stakeholder interviews. We score the topics, and place them on a matrix through discussions with CR team members and company executives. Our 2016 analysis determined that while water is increasing in its importance to external stakeholders, it is not a priority CR issue for our business.

W3.2f

Please choose the option that best explains why you do not consider your organization to be exposed to water risks in your supply chain that could generate a substantive change in your business, operations, revenue or expenditure

Primary reason	Please explain
Risks exist, but no substantive impact anticipated	Some of Symantec's contract manufacturers operate in water stressed areas and/or areas that are prone to severe weather events and flooding. Our geographically distributed manufacturing supply chain enables us to maintain manufacturing operations in the event that an individual supplier location is unable to operate for any length of time. We are still in the early stages of examining if any water intensive supply chain activities present business risks to us.

Further Information

Page: W4. Water Opportunities

W4.1

Does water present strategic, operational or market opportunities that substantively benefit/have the potential to benefit your organization?

No

W4.1b

Please choose the option that best explains why water does not present your organization with any opportunities that have the potential to provide substantive benefit

Primary reason	Please explain
Opportunities exist, but nothing substantive	Symantec's focus is providing best-in-class anti-virus and IT security products and services to its customers. To date, we have not identified any water-related opportunities as having the potential to drive a substantive change in our products, services, markets and associated revenue. We track customer interest in our Corporate Responsibility policies and practices. To date, we have not identified any significant customer interest in our water-related policies and practices. By conserving water we will reduce our operating costs; however as we are not a water intensive business, water costs represent significantly less than 1% of our overall operating costs.

Further Information

Module: Accounting

Page: W5. Facility Level Water Accounting (I)

Further Information

Page: W5. Facility Level Water Accounting (II)

Further Information

Module: Response

Page: W6. Governance and Strategy

W6.1

Who has the highest level of direct responsibility for water within your organization and how frequently are they briefed?

Highest level of direct responsibility for water issues	Frequency of briefings on water issues	Comment
Senior Manager/Officer	Other: Every Two Years	Our biennial Risk Assessment and Business Impact Analysis address risks and impacts associated with individual sites. This analysis drives appropriate recovery strategies and plans to ensure the loss of a single site will not adversely impact the company's ability to continue business. Physical risks considered include natural disasters and weather events, such as flooding, hurricanes, drought, and sea level rise. The results are reported to C-Level executives. We conduct a Corporate Responsibility materiality analysis every two years, which includes the topic of water. The results of our materiality analysis are reported to Company Executives.

W6.2
Is water management integrated into your business strategy?

No

W6.2c
Please choose the option that best explains why your organization does not integrate water management into its business strategy and discuss any future plans to do so

Primary reason	Please explain
Water does not pose a substantive risk to the business strategy	Symantec does not integrate water management into its business strategy as water is not a critical component of our business. We do have direct operations in water stressed regions, including California which has been facing unprecedented drought conditions. However, we do not conduct manufacturing or other water-intensive activities and, in response to the California drought, we have conserved water at our Mountain View headquarters without any detrimental impacts on our business. Our Enterprise Resiliency Organization conducts an analysis every two years, driving strategies and plans to ensure that the loss of individual sites, e.g. from severe flooding, will not adversely affect Symantec's business continuity.

W6.3
Does your organization have a water policy that sets out clear goals and guidelines for action?

Yes

W6.3a
Please select the content that best describes your water policy (tick all that apply)

Content	Please explain why this content is included
Publicly available Company-wide Performance standards for direct operations Performance standards for supplier, procurement and contracting best practice Other: Incorporated within group	Our Corporate Environmental Policy includes a commitment to 'Implement water reduction measures at those sites that are located in water stressed regions'. While our direct operations are not water intensive, our headquarters campus is located in California which has been experiencing unprecedented drought conditions and we are committed to conserving water where possible. We also commit in our Policy to 'Taking climate change, water supply and other environmental factors into consideration when locating and designing our data centers' This reflects the fact that data centers can have relatively high water demand depending on the cooling technologies applied. Our Policy commits us to 'Partnering with suppliers to monitor key impacts in our supply chain and to identify and deliver performance improvements.'

Content	Please explain why this content is included
environmental, sustainability or EHS policy	

W6.4

How does your organization's water-related capital expenditure (CAPEX) and operating expenditure (OPEX) during the most recent reporting year compare to the previous reporting year?

Water CAPEX (+/- % change)	Water OPEX (+/- % change)	Motivation for these changes
+100	-11.6	While we experienced a 15% decrease in volume of water purchased, the direct water costs decreased by 11.6%. The decrease in water volume was slightly offset by increased water charges that have been introduced during the Californian drought. During the reporting year we invested \$51,000 in water conservation projects. We have shown a 100% increase over the previous year as we do not have CAPEX data for FY16.

Further Information

Page: W7. Compliance

W7.1

Was your organization subject to any penalties, fines and/or enforcement orders for breaches of abstraction licenses, discharge consents or other water and wastewater related regulations in the reporting year?

No

Further Information

Page: W8. Targets and Initiatives

W8.1

Do you have any company wide targets (quantitative) or goals (qualitative) related to water?

Yes, goals only

W8.1b

Please describe any company wide qualitative goals (ongoing or reached completion during the reporting period) and your progress in achieving these

Goal	Motivation	Description of goal	Progress
Engagement with public policy makers to advance sustainable water policies and management	Water stewardship	Our goal is to participate in multi-stakeholder initiatives that aim to promote effective public policy on water conservation in California where we are headquartered.	We measure progress through our participation in multi-stakeholder initiatives and the outcomes of these initiatives. For example, we are a participant in the CERES Connect the Drops Campaign.

Goal	Motivation	Description of goal	Progress
Other: Water conservation	Water stewardship	Our goal is to reduce our use of water where possible at our sites in water stressed regions such as California and Arizona.	We measure progress by monitoring trends in our water use over time and by tracking the implementation of projects that aim to conserve water. Our total FY17 water use was 15% lower than in FY16. During the reporting year our Facilities team implemented projects at our California and Arizona locations that will save over 6 million gallons of water per year.

Further Information

Module: Linkages/Tradeoff

Page: W9. Managing trade-offs between water and other environmental issues

W9.1

Has your organization identified any linkages or trade-offs between water and other environmental issues in its value chain?

Yes

W9.1a

Please describe the linkages or trade-offs and the related management policy or action

Environmental issues	Linkage or trade-off	Policy or action
Climate change and water stress	Linkage	According to the California Department of Water Resources, climate change is having a profound effect on California's water resources, as evidenced by changes in snowpack, sea level, and river flows. These changes are expected to continue in the future and more of California's precipitation will likely fall as rain instead of snow. This potential change in weather patterns will exacerbate flood risks and add additional challenges for water supply reliability. As a company that is headquartered in California we have an important responsibility to take action on a number of fronts – to reduce our GHG emissions (during FY16 we set a new goal to reduce our global scope 1 and 2 GHG emissions by 30% over 10 years), to do what we can to conserve water at facilities in water stressed regions and to advocate for meaningful clean energy and water resource management policies, which we do through our membership of the CERES BICEP and Connect the Drops campaigns.

Further Information

Module: Sign Off

Page: Sign Off

W10.1

Please provide the following information for the person that has signed off (approved) your CDP water response

Name	Job title	Corresponding job category
Cecily Joseph	Vice President, Corporate Responsibility	Environment/Sustainability manager

W10.2

Please indicate that your organization agrees for CDP to transfer your publicly disclosed data regarding your response strategies to the CEO Water Mandate Water Action Hub.

Note: Only your responses to W1.4a (response to impacts) and W3.2c&d (response to risks) will be shared and then reviewed as a potential collective action project for inclusion on the WAH website.

By selecting Yes, you agree that CDP may also share the email address of your registered CDP user with the CEO Water Mandate. This will allow the Hub administrator to alert your company if its response data includes a project of potential interest to other parties using water resources in the geographies in which you operate. The Hub will publish the project with the associated contact details. Your company will be provided with a secure log-in allowing it to amend the project profile and contact details.

No

Further Information

CDP: [D][-,][D2]